



GENERAL PURCHASE TERMS AND CONDĪTĪONS - DUALEE S.r.I.

By accepting this order, your company Undertakes to comply with the following requirements:

- 1. Provide the product certificate of conformity.
- 2. Provide the technical and safety data sheet for chemical products and/or products with a limited lifetime, indicating the expiration date. It is specified that DUALEE S.r.l. does not accept products that have exceeded two-thirds of their lifetime.
- 3. Perform all activities and supplies in accordance with Regulation (EC) No. 1907/2006 ("REACH Regulation"), and its subsequent amendments and/or additions, with particular reference to the information obligations related to the articles supplied (Article 33 of the REACH Regulation). This requirement shall also extend to any sub-suppliers involved.
- 4. Ensure compliance with Directive 2011/65/EU (RoHS Restriction of Hazardous Substances Directive), extending this requirement to any sub-suppliers involved.
- 5. Ensure compliance with all applicable export control regulations (e.g., Dual-Use, ITAR, EAR, etc.).
- 6. Ensure the traceability of materials used in product manufacturing and, where requested, provide documentation demonstrating their compliance with the required specifications, including test reports, certificates of origin, and EC declarations.
- 7. Take all necessary precautions to prevent the supply of counterfeit, suspected counterfeit, or unapproved parts.
- 8. Inform DUALEE S.r.l. in advance of any special processes applied and obtain prior approval for such processes and, where applicable, for external suppliers involved. In both cases, the corresponding qualification certificates for the performed processes must be issued and supplied.
- 9. Ensure validation and control of outsourced processes and ensure the flow-down of all applicable requirements to the supply chain, including customer-specific requirements, these supply conditions, and any additional customer requirements indicated in the order.
- 10. For the first production batch, and in all cases of design or process changes, unless otherwise authorized in writing by DUALEE S.r.l., suppliers certified to EN 9100 are required to perform a First Article Inspection (FAI).
- 11. Notify DUALEE S.r.l. of any changes to the product and/or process, supplier changes, or production site transfers, and obtain prior approval where required. In such cases, DUALEE S.r.l. reserves the right to request full or partial repetition of the FAI and/or validation activities related to the production line or applied processes.
- 12. Promptly notify DUALEE S.r.l. of:
 - Product nonconformities and request approval for their disposition.
 - Risks or potential deviations from the agreed or required delivery times, and request approval for any rescheduling.
- 13. Manage risks and ensure compliance throughout the entire supply chain, with particular attention to the continuity of supply, on-time delivery (OTD), and product and service conformity (OQD).
- 14. Implement corrective actions at all levels of the supply chain in the event of nonconformities and retain documentation proving their effective resolution.
- 15. Guarantee the right of access by DUALEE S.r.I., its customers, and the competent authorities to the relevant areas of all sites involved in the commissioned activities (including those within the supply chain) and to all applicable records. All requirements in this order may be subject to government source inspection; suppliers may be notified

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of the need for GQAR (Government Quality Assurance Representative) involvement, as required by AQAP 2110.

- 16. Ensure that all personnel:
 - Are competent and qualified for the activities performed and that, where required, the relevant qualifications are documented and available.
 - Are fully aware of their contribution to product and/or service conformity and safety, as well as the importance of ethical behaviour in the performance of their duties. For this purpose, the Supplier shall comply with all applicable anti-bribery and anti-corruption laws and regulations.
- 17. The Supplier agrees to treat as strictly confidential all information, data, documents, drawings, models, prototypes, know-how, and any other technical, commercial, or organizational elements that DUALEE S.r.l. provides or makes accessible, in any form or media. It is strictly prohibited to process, analyse, or store such information using artificial intelligence-based tools or applications, whether public or hosted on the Supplier's IT infrastructure, or by any other automated data-processing systems, without prior written authorization from DUALEE S.r.l.
- 18. Retain and make available upon request all records and documentation related to processes and supplies for a minimum period of 10 years, unless otherwise specified by DUALEE S.r.l. or the end customer.

The full version of the General Purchase Terms and Conditions, applicable to this order as an integral part thereof, is available at: http://elettronicamelara.it

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